Polling with iClicker

Setting the Frequency of your base station:
- In iClicker select the course you want to use for Polling
- Go to Settings
- On the General tab, in the middle section of the page, set the two letter frequency
- The default frequency is AA
- This is done to avoid having two classes in adjacent rooms from having a conflict if both classes are using iClicker at the same time

In the Classroom – before Polling your students
- Plug your iClicker base station into your computer
- Let students know which frequency you are using
- Open iClicker, select your course and click on Start New Session
- A dialog pops up showing the frequency of your base station – Students should make sure their clicker is set to this frequency
- A small floating iClicker Session Toolbar will appear
- This toolbar is what is used to start and stop polling, and to show results
- Open your presentation application (PowerPoint, Keynote, etc.)
  - If you don’t see the toolbar on the screen in the front of the classroom, try dragging it to the right or left to move it to the projected screen
- Note: If you set up the polling session before arriving in the classroom, the base station will not recognize the students’ responses

Polling your Students
- Use the iClicker toolbar or the iClicker Instructor Remote (Blue) to start and stop polling
- Share results with students by showing the charts generated by iClicker
- At the end of class, choose the exit icon (x) on the Session Toolbar to end session.
- The data is saved in the iClicker application, not in the base station

Troubleshooting iClicker Issues in the Classroom
- None of the student iClickers are registering in your software during polling (2 options)
  - Close iClicker and reconnect your base station, then restart iClicker
  - And – make sure all students have the correct frequency
- iClicker will not respond to Start a New Session
  - Make sure the base station USB connection is properly seated in your computer’s USB port
  - Unplug the base station and plug it back into the computer
- Other – contact CMET Ed Tech & Canvas Support