LAW-RELATED COMMUNITY SERVICES

Law Library staff are available to advise library users on which materials might be helpful, where those materials are, and how to use them to find information. For further help in solving a legal problem, you may want to call a community service listed below. Additionally, the telephone directory’s yellow pages contain a good guide to Eugene area attorneys, including types of cases undertaken.

Mediation Services

ASUO/Office of Student Life Conflict Resolution Services
Oregon Hall, Rm. 164, University of Oregon
Call or email conflict@uoregon.edu for an appointment.
http://uodos.uoregon.edu/SupportandEducation/StudentConflictResolutionServices/tabid/134/Default.aspx
Mediation services for non-legal disputes. Requires at least one party to be a UO student.

Community Mediation Services, Inc.
93 Van Buren Street, Eugene
http://www.communitymediationservices.com/
Provides mediation of issues relating to family, neighbor, and other relationships. Services provided on free or sliding-scale basis. Also see link for Other Resources at web site.

Lane Co. Family Mediation Program
Dept. of Health and Human Services, 151 W. 7th Ave., Suite 360, Eugene
Monday-Thursday, 8:00 am-5:00 pm, closed noon-1; Friday, 8:00 am - 12:00 pm
http://www.lanecounty.org/departments/hhs/hsc/familymediation/Pages/default.aspx
Provides resources for litigating parents, i.e. divorce, custody or parent plan modification actions only.

Legal Resources

University of Oregon Policy Library
http://policies.uoregon.edu/link/by/6/265
This website provides information regarding University policies such as an online handbook for administration, policy statements, faculty appointments and tenure/promotion, policies under revision, and human resources policies (i.e. leave and holiday policies).

American Civil Liberties Union (ACLU) of Oregon
http://aclu-or.org/help
For civil liberty or civil rights issues.

City of Eugene Human Rights and Housing Practices
Email ehrcenter@ci.eugene.or.us
http://www.eugene-or.gov/codeinfo (Human Rights and Housing Practices Code 4.630)
This website provides the city of Eugene’s codes and local ordinances.

Consumer Complaints – Department of Justice
Consumer Hotline open Monday-Friday, 8:30 am to 4:30 pm
Email consumer.hotline@doj.state.or.us
https://justice.oregon.gov/complaints/
The DOJ can educate consumers and businesses, but cannot give legal advice.

Family Court Assistance
125 E. 8th Ave., Lane County Courthouse Basement, Eugene
Monday-Friday, 8:30am-11:30 am
http://courts.oregon.gov/Lane/FamilyandChildren/Assist.page
Provides packets for divorce/custody/child support and document review assistance (with appointment).

Lane County Circuit Court
125 E. 8th Ave., Second Floor, Lane County Courthouse, Eugene
http://courts.oregon.gov/Lane/FamilyandChildren/Assist.page
Provides packets for divorce/custody/child support and document review assistance (with appointment).
Monday–Friday, 8:00 am–5:00 pm
http://courts.oregon.gov/Lane/
Provides forms/instructions packets for some civil actions such as small claims, name change, domestic violence restraining orders, dissolution, record expungement, garnishment, and forcible entry and unlawful detainer (FED). No legal advice given.

**Lane County Law Library**
125 E. 8th Ave., Lower Level, Lane County Courthouse, Eugene
Monday–Friday, 8:00 am–5:00 pm
http://www.lane county.org/Departments/CAO/LawLibrary/Pages/default.aspx
Provides Oregon, federal, and general legal research materials, including primary law and specialized practice materials. Photocopiers available. Open to the public. Training on Demand includes Finding Self-Help Web Sites, and Westlaw; call to schedule appointment. Borrowing privileges may be restricted. No legal advice given.

**Lane County Legal Aid and Advocacy Center, Senior Law Service, and Legal Aid Services of Oregon**
376 E. 11th Ave., Eugene
Monday–Friday, intake from 12:45–3:00 pm, closed 11:45 am–12:45 pm
http://clac.org
For low-income residents of Lane County, these services provide assistance with domestic relations, landlord/tenant, consumer affairs, and some miscellaneous legal matters. Also self-help classes on divorce and custody. The Legal Aid and Advocacy Center provides legal assistance with government benefits issues such as SSI, welfare, and food stamps. Civil matters only.

**Oregon Bureau of Labor and Industries, Civil Rights**
Monday–Friday 8:00am–5:00pm
Email mailb@sboli.state.or.us
Provides information about equal opportunity in employment, housing, public accommodations and career schools.

**Oregon Fair Housing Council**
Monday–Friday 8:00am–5:00pm
Email information@FHCO.org
www.fhco.org
Enforces fair housing laws with respect to housing discrimination cases and provides educational events/classes on fair housing.

**Oregon State Bar Center**
16037 SW Upper Boones Ferry Road
Tigard, Oregon 97224
Monday–Friday 8:00 am–5:00 pm
www.osbar.org/public
See For the Public menu and Public Info tab for a variety of resources, with general answers to many legal questions. The Oregon State Bar’s Lawyer Referral Service (1-800-452-7636) provides names of attorneys for particular geographical areas. LRS clerks can help define legal problems and type of assistance needed. The Oregon State Bar also operates a “Modest Means” program.

**Oregon Student Public Interest Research Group**
Erb Memorial Union, University of Oregon
Call or email ospirg@uoregon.edu for an appointment.
http://ospirgstudents.org/ and http://ospirgstudents.org/resources/or/renters-handbook-10th-edition
Provides renters handbook for a small fee (available online free of charge, see website above). Other information available concerning various consumer, environmental, or “good government” issues.

**Equity and Human Rights Center**
99 W. 10th Ave., Suite 116, Eugene
http://www.eugene-or.gov/diversity
This website provides information and fields discrimination complaints related to housing, employment, public access (including accessibility requests), and victim support and community response to hate and bias activity.

**Small Claims, Lane County Circuit Court**
125 E. 8th Ave., Second Floor, Eugene
Monday–Friday, 8:00 am–5:00 pm
http://courts.oregon.gov/Lane/SmallClaims/SmallClaimsPage.page
Provides information on fees and court procedural requirements, including forms and instructions. No legal advice given.